



JOHN DOE  
5 KING STREET EAST  
GANANOQUE ON K7G 2V1

SAMPLE

<b>Account #:</b> 1234567	<b>Amount Due:</b> \$107.79
<b>Statement Date:</b> May 31 2008	<b>Due Date:</b> Jun 16 2008
<b>Amount Payable After Due Date</b> \$109.40	<b>Amount Paid:</b>

**JOHN DOE**  
5 KING STREET EAST  
GANANOQUE ON  
K7G 2V1

**Account #:**  
1234567

**Billing Period:**  
From: May 01, 2008  
To: May 31, 2008

**No of Days Billed:**  
31

**Average Daily Usage:**  
32.3 kWh

**Invoice:**  
2123456789

**Historical Consumption:**  
Last Month 1,100 kWh  
This Month Last Year 1,250 kWh

**ENERGY CONSERVATION TIP**

*Check for drafts around windows, doors and electrical outlets.*

**Meter Reading(s):**

<b>Meter Number:</b> 31885	<b>From:</b> May 01, 2008	<b>To:</b> May 31, 2008
<b>Billing Multiplier:</b> 1	<b>Previous:</b> 5,000 kWh	<b>Present:</b> 6,000 kWh
<b>Adjustment Factor:</b> 1.0715	<b>Metered Qty:</b> 1,000.00	<b>Billed Qty:</b> 1,071.50 kWh

**Prior Billing(s):**

Total from Previous Bill	\$100.00
Less Payments Received - <i>Thank you!</i>	<u>-\$100.00</u>
Balance Forward - Due Immediately	\$0.00

**Your Electricity Charges:**

<b>Electricity</b>	
Cost of Power (606.5 kWh @ 0.050/kWh)	\$30.32
Cost of Power (465.0 kWh @ 0.059/kWh)	\$27.43
Delivery Charges	\$32.92
Regulatory Charges	\$6.89
Debt Retirement Charge	\$5.10
GST 12345 6789 RT0001	\$5.13
<b>Subtotal:</b>	<b>\$107.79</b>
<b>Total:</b>	<b><u>\$107.79</u></b>

- Adjustment Factor** was previously known as Loss Factor. When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business. The adjustment factor accounts for these losses.
- Delivery Charges** includes those charges previously known as Customer Charge, Distribution Charge, Transmission Connection Service Charge and Transmission Network Service Charge. These are the costs for delivering electricity from generating stations across the province to EOP then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity system.  
  
A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use.
- Regulatory Charges** includes those charges previously known as Wholesale Market Service Charge and Administration Charge. These are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid.
- Debt Retirement Charge** pays down the debt of the former Ontario Hydro. Customers in Gananoque currently pay a reduced Debt Retirement Charge
- Historical Consumption.** As part of its commitment to conservation and energy efficiency, EOP provides comparative usage data to enable its customers to monitor and conserve energy.
- Energy Conservation Tip.** Your bill will contain energy conservation tips to help you lower your energy costs.